



Treating Animals. Differently.™

Dear Customer,

We are excited to announce the partnership of Veterinary Concepts, Inc. and world-class veterinary product manufacturer and distributor *MAI Animal Health*.

MAI Animal Health provides innovative products and service to the veterinary market. The MAI Animal Health Customer Service & Sales team is excited to provide sales support and new products while continuing to offer all the current products to Veterinary Concepts customers. Current Veterinary Concepts pricing for products will remain the same.

We will transition to the MAI Animal Health Customer Sales & Service team on June 28, 2019. On June 28, 2019, the ordering procedures will change to the following:

Phone Orders: Orders placed by phone can be called into the toll-free number at **800.447.0687**.
International phone orders can be called into **715.953.2415**.

Fax Orders: Orders placed by fax can be sent to **715.953.2731**.

Website Orders: Veterinary Concepts current website will remain in place. Your login and password information will not change. Orders will continue to be processed according to the current procedure. At the end of 2019, the current website will transition to the new MAI Animal Health website for ordering purposes.

Payment Information: Orders placed before June 28, 2019 please remit payment to Veterinary Concepts and send payment to the current address.

**After June 28, 2019 all orders will be invoiced through MAI Animal Health.
Please remit payment to the address below:**

**MAI Animal Health
605 Pro-Ject Drive
Elmwood, WI 54740-8716**

We are confident this transition from Veterinary Concepts to MAI Animal Health will provide your clinic with more product offerings, a greater level of service, and superior technical support. If you have any questions or are in need assistance, please reach out to Shannon Carsten or Sarah Cook at **800.447.0687** or via email at sales@maianimalhealth.com.

Sincerely,
The MAI ANIMAL HEALTH Team

605 Pro-Ject Drive, Elmwood, WI 54740
www.maianimalhealth.com

 1.800.447.0687

 1.715.953.2731

 sales@maianimalhealth.com